

How to Protect your QTRAK Program folders and files

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QA software

1. Introduction

This FAQ has been prepared to assist windows system administrators set up the correct file access permissions to the folders and files used by the QTRAK system for users of QTRAK.

While full read/write access has generally been required to all folders and files used by QTRAK other than the QTRAK folder itself, with version 5 of QTRAK it is possible to fine tune the permissions to prevent accidental or malicious deletion of the QTRAK data files from outside of the QTRAK application (for example by using Windows Explorer).

The table below lists the QTRAK folder structure and the permissions that windows administrators can deny to users of QTRAK.

Note that these permissions have nothing whatsoever to do with the Setting up of Users within QTRAK itself.

Folder	Permissions that can be denied
\QASOFT\QTRAK (The application folder)	<ol style="list-style-type: none">1. Delete sub folders/ files2. Delete3. Change Permissions4. Take Ownership
\QASOFT\GLOBAL \QASOFT\QTRAK\CONFIG \QASOFT\QTRAK\REPORTS	<ol style="list-style-type: none">1. Delete sub folders/ files2. Delete3. Change Permissions4. Take Ownership
\QASOFT\QTRAK\PROJECTS\... (all project data folders)	To be able to create new projects, full access is required. However for users who don't need to be able to create new projects, the following permissions can be denied: <ol style="list-style-type: none">1. Delete sub folders/ files2. Delete3. Change Permissions4. Take Ownership
\QASOFT\QTRAK\TMPFILES	None – Full access required
HELP	<ol style="list-style-type: none">1. Create files/ Write Data2. Create folders/ Append data3. Write Attributes4. Write Extended Attributes5. Delete Subfolders and files6. Delete7. Change Permissions8. Take Ownership

2. Support

If you are having any problems with QTRAK, please don't hesitate to contact our Technical Support Division by Phone: +61 (3) 8379 0000, Fax: +61 (3) 9326 6544 or Email: support@qa-software.com